

LEGAL NOTICE

1. PUBLISHER

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4. CREDITS

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Photographs: STGM internal database, @Andy Parant, Stef Cande
Videos: STGM internal database, @Andy Parant, Stef Cande

5. CONTACT

All requests related to the use of your personal data must be sent:

- By postal mail to the following address: STGM– Service Protection des données personnelles – BP 53.
73221 Tignes Cedex, France, or
- By e-mail, addressed to: stgm.privacy@compagniedesalpes.fr

All other requests must be sent:

- By postal mail to the following address: STGM- Société des Téléphériques de la Grande-Motte
BP 53 - 73321 Tignes Cedex, France, or
- By e-mail, addressed to: stgm@compagniedesalpes.fr

TERMS OF USE OF APPLICATION

By visiting this website, you accept the following conditions without any reservation:

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1. Copyright

Fundamental principles

This website and each of its composing elements (information, texts, images, photographs, illustrations, drawings, graphic elements, videos, sounds, data, databases, programmes, software, etc.) are the property of STGM or subject to the operating rights granted by the rights' holders of the latter.

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2. Distinguishing features

The company names, commercial names, acronyms, brands, logos and other distinguishing features reproduced on this website are protected under trademark law.

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3. Databases

Databases that may possibly be made available to you on this website are the property of STGM in its capacity as a producer of databases.

It is prohibited to extract or reuse a qualitatively or quantitatively substantial part of the databases, including for private purposes.

HYPertext LINKS

The establishment of hypertext links to this website is authorised, provided that:

- The pages of this website are not interlinked inside the pages of another site but are fully accessible in a separate window.
- The information on the website is not used for commercial purposes.
- The website from which a hypertext link originates does not disseminate controversial, pornographic or xenophobic information, which may be offensive to the public or damage the image of STGM.

STGM reserves the right to withdraw, at any time, and without justification, any authorisation granted.

RESPONSIBILITY

STGM shall not be held liable in particular for:

- The temporary inaccessibility of this website due to maintenance operations.
- A malfunction of the internet network affecting access to this website. In such cases, you declare to have full knowledge of and accept the technical and functional characteristics, as well as the limitations of the Internet network (in terms of access, availability, overload, failure, saturation, data transmission time, delay of display loading time, consultation, request for or transferral of data, interruption, lack of protection of certain data against misappropriation or piracy, risk of contamination by virus, etc.).
- Malfunction or misuse of your device and all equipment used to access this website.
- Incorrect, incomplete or misleading information provided on your part.
- Data failure, loss, delay or transmission error(s) beyond the control of STGM.
- The nature of the content of information on websites led to by hyperlinks from this website.
- Any violation of the present Terms of Use on your part.

PERSONAL DATA

Personal data collected on this website are subject to processing for the following purposes:

- To handle your order. This processing is necessary for the execution of the contract to which you are a party.
- To create and manage your personal account. This processing is based on the execution of the contract that you conclude with STGM within the framework of a purchasing process or your consent in other cases.
- To send you promotional offers and newsletters. The sending of such messages by STGM is based on the legitimate interest of the company to develop its activities if the e-mail address was collected during the sale of products; in other cases, it is based on your consent. Messages sent by the Tignes Office of Tourism are based on your consent.
- To respond to requests for information, comments and complaints that you send STGM. This processing is based on your consent.
- To improve the service relations of STGM with its current and prospective clients. This processing is based on the legitimate interest of STGM to improve the quality of its services.

Information fields marked with an asterisk require completion in order to allow STGM to process your order. Your order cannot be processed if these fields are not completed. Completing other fields is optional.

The processing is carried out under the responsibility of STGM, represented by Mr Pascal Abry, in his capacity as General Director and whose contact details are indicated in the legal notice section of this website. STGM has appointed a representative for the protection of personal data, whose contact details are as follows:

STGM - Data Privacy - Gare de la Grande Motte - BP53 73321. Tignes Cedex, France. Telephone no.: +33 (0)4 79 06 60 35. E-mail address: stgm.privacy@compagniedesalpes.fr.

The data collected are intended:

- For STGM.
- For all providers whose involvement is necessary to execute the processing mentioned above.
- Provided you have given your consent, for the partners and affiliated companies of STGM (e.g. office of tourism, companies of the Compagnie des Alpes group); personal data are transmitted to these entities who use them for their own purposes.

The collected data are kept for the following periods of time:

- Data collected to process orders of products and services: for five years from the time of collection if the amount of the order is less than € 120.00, for ten years if the amount of the order is equal to or greater than € 120.00. As an exception, the bank card number and expiration date are conserved in all cases for 15 months after the last debit date for purposes of proof in the event of a dispute over the transaction carried out remotely. The cryptogram is not conserved beyond the transaction.
- Data collected to send the Client newsletters, satisfaction surveys and promotional offers: for three years from their collection. At the conclusion of this period, the data are kept for a period of three additional years if the Client agrees to continue to receive newsletters, satisfaction surveys and promotional offers from the Seller.

- Data collected to create and manage your personal account: until the deletion of your personal account.
- Data collected to respond to requests for information, comments and complaints that you send STGM: the duration of time necessary to process these requests for information, comments and complaints.
- Data collected to improve the service relations of STGM with clients and prospective clients by telephone: for 3 years from their time of collection.

The data collected will be used in the context of automated decision-making related to the management of our commercial communication. The criteria taken into account include the characteristics of your previous purchases, your location and language preference. This decision results in enabling us to send you more personalised offers and information by e-mail.

In order to preserve the confidentiality and security of your personal data and in particular to protect the data against illicit or accidental destruction, accidental loss or alteration, unauthorised disclosure or unauthorised access, we take appropriate technical and organisational measures, in accordance with applicable legal provisions. To this end, we have put into place technical measures (such as firewalls) and organisational measures (such as a username / password system, means of physical protection, etc.).

You have the right to access the data concerning yourself, to have them rectified or deleted, forwarded or transferred to a third party, to restrict or reject their processing. We will abide by your request, subject to compliance with legal obligations.

You have the right to withdraw your consent to the processing of your data at any time.

The withdrawal of your consent does not affect the lawfulness of the processing performed prior to such withdrawal.

You may receive the information presented above in writing.

You can exercise these rights:

- By postal mail sent to the following address: STGM – Data Privacy - Gare de la Grande Motte – BP53 – 73321 Tignes Cedex, France, or
- By sending an e-mail to the following address: stgm.privacy@compagniedesalpes.fr.

In the interest of confidentiality and the protection of your personal data, STGM reserves the right to demand a justification of your identity in order to respond to your request, which is also in accordance with the provisions of Law no. 78-17 of 6 January 1978, known as the 'French Data Protection Act', Article 92 of the decree of 20 October 2005 as modified by the decree of 1 August 2018 and European Regulation 2016/679 of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and the free sharing of such data. You may therefore be asked to provide a photocopy of a valid official identity document mentioning your date and place of birth and bearing your signature.

Finally, you have the right to submit a complaint to the CNIL (French Data Protection Authority) if you consider that your rights have been breached. Contact information of the CNIL: Commission Nationale de l'Informatique et des Libertés, 3 place de Fontenoy, TSA 80715, 75334 Paris Cedex 07, France – Telephone no.: +33 (0)1 53 73 22 22 – Fax: +33 (0)1 53 73 22 00 – Website: <https://www.cnil.fr/fr/plaintes>.

COOKIES

COOKIES AND OTHER TRACKERS

What are trackers?

Trackers are data used by a server to send information to a user's browser, which is then used by this browser to return information to the original server. This information can be a session identifier, a language, etc. For example, trackers can allow the collection of data on the most visited pages of a website in order to facilitate navigation on the site by recording the language of preference of the internet user, etc.

Cookies are a type of tracker installed on the internet user's device (computer, tablet, smartphone, etc.) when a user visits a website.

Of the two main types of cookies, one can distinguish between 'session' cookies, which disappear when the user closes the browser or leaves the website, and 'persistent' cookies, which remain on the user's device until their expiration date (a maximum of 13 months from their time of placement) or until the user deletes them.

What types of trackers are used when visiting this website?

When you visit this website, these main types of trackers are used:

- Cookies that are strictly necessary to facilitate navigation on the website. Their deposit and usage do not require your consent, allowing to:
 - o Manage and secure your authentication on the website.
 - o Retain the information confirming that you have seen the cookies information banner and continued your navigation, thereby consenting to the placement of trackers on your device.

- Functional cookies, whose deposit and usage require your consent, allowing to:
 - o Adapt the website to the display preferences of your device (language, currency, display resolution, operating system used, configuration and settings of the display of web pages according to the device you are using and its location, etc.).
 - o Memorising certain information that you have entered on the website in order to facilitate and personalise subsequent visits (for example, displaying your first name and last name if you have a user account and have identified yourself).

- Audience tracking cookies, whose deposit and usage do not require your consent, enabling us to understand your interactions with the website (most frequently visited pages, applications used, etc.). They allow us to collect statistics or test different kinds of displays in order to improve the interest and user experience of the website.

How can one accept, reject or delete trackers?

The use of certain trackers is subject to your consent. You are therefore asked, upon your first visit to this website, whether you accept the utilisation of these types of trackers. To this end, a banner is displayed when you first visit the website, informing you that continuing to browse this website implies your acceptance of the use of trackers.

Whatever your choice, you may delete the trackers from your device at any time via your browser.

Most browsers are set by default to accept the installation of trackers. You can modify this setting to select the trackers whose usage you wish to accept or reject. This setting must be changed on each of your devices (computer, tablet, smartphone, etc.).

Important note: if your browser is set to reject all or some of the trackers, certain functionalities, pages or spaces of this website may not be accessible or may not provide you with the best browsing conditions.

The methods for configuring and deleting trackers are different for each browser. These methods are described in the help menu of your browser. Here are the methods for configuring trackers for the most popular browsers:

- Internet Explorer: [Managing cookies on Internet Explorer](#)
- Safari: [Managing cookies on Safari](#)
- Chrome: [Managing cookies on Chrome](#)
- Firefox: [Managing cookies on Firefox](#)

If you do not wish to manage the trackers by modifying the settings of your browser, below you will find various means available to reject trackers, based on their purpose:

- For audience data tracking: We use the Google Analytics Audience Opt-out solution. The following link opens a page to learn more about this solution, which proposes a mechanism for opposing audience data trackers: [Google Analytics](#).

- For social networks: On this website, you will find buttons to click on to share content on social media. To find out more about how these networks use trackers and how you can configure your account, we invite you to click on the following links: [Facebook](#), [Twitter](#), [Instagram](#), [YouTube](#).

Finally, there are many programmes that can be added to your browser that allow you to block and manage all types of trackers, such as [Abine](#) or [Ghostery](#).

