

## LEGAL NOTICE

### 1. PUBLISHER

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### 2. PUBLICATION DIRECTOR

Mr Pascal Abry, General Director

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### 4. CREDITS

Website conception: E-Liberty Services SAS  
Website development: E-Liberty Services SAS  
Photographs: STGM internal database, @Andy Parant, Stef Cande  
Videos: STGM internal database, @Andy Parant, Stef Cande

### 5. CONTACT

All requests related to the use of your personal data must be sent:

- By postal mail to the following address: STGM– Service Protection des données personnelles – BP 53.  
73221 Tignes Cedex, France, or
- By e-mail, addressed to: [stgm.privacy@compagniedesalpes.fr](mailto:stgm.privacy@compagniedesalpes.fr)

All other requests must be sent:

- By postal mail to the following address: STGM- Société des Téléphériques de la Grande-Motte  
BP 53 - 73321 Tignes Cedex, France, or
- By e-mail, addressed to: [stgm@compagniedesalpes.fr](mailto:stgm@compagniedesalpes.fr)

# TERMS OF USE OF APPLICATION

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## **INTELLECTUAL PROPERTY**

### **1. Copyright**

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## **3. Databases**

Databases that may possibly be made available to you on this website are the property of STGM in its capacity as a producer of databases.

It is prohibited to extract or reuse a qualitatively or quantitatively substantial part of the databases, including for private purposes.

## **HYPertext LINKS**

The establishment of hypertext links to this website is authorised, provided that:

- The pages of this website are not interlinked inside the pages of another site but are fully accessible in a separate window.
- The information on the website is not used for commercial purposes.
- The website from which a hypertext link originates does not disseminate controversial, pornographic or xenophobic information, which may be offensive to the public or damage the image of STGM.

STGM reserves the right to withdraw, at any time, and without justification, any authorisation granted.

## **RESPONSIBILITY**

STGM shall not be held liable in particular for:

- The temporary inaccessibility of this website due to maintenance operations.
- A malfunction of the internet network affecting access to this website. In such cases, you declare to have full knowledge of and accept the technical and functional characteristics, as well as the limitations of the Internet network (in terms of access, availability, overload, failure, saturation, data transmission time, delay of display loading time, consultation, request for or transferral of data, interruption, lack of protection of certain data against misappropriation or piracy, risk of contamination by virus, etc.).
- Malfunction or misuse of your device and all equipment used to access this website.
- Incorrect, incomplete or misleading information provided on your part.
- Data failure, loss, delay or transmission error(s) beyond the control of STGM.
- The nature of the content of information on websites led to by hyperlinks from this website.
- Any violation of the present Terms of Use on your part.

## PERSONAL DATA

Personal data collected on this website are subject to processing for the following purposes:

- To handle your order. This processing is necessary for the execution of the contract to which you are a party.
- To create and manage your personal account. This processing is based on the execution of the contract that you conclude with STGM within the framework of a purchasing process or your consent in other cases.
- To send you promotional offers and newsletters. The sending of such messages by STGM is based on the legitimate interest of the company to develop its activities if the e-mail address was collected during the sale of products; in other cases, it is based on your consent. Messages sent by the Tignes Office of Tourism are based on your consent.
- To respond to requests for information, comments and complaints that you send STGM. This processing is based on your consent.
- To improve the service relations of STGM with its current and prospective clients. This processing is based on the legitimate interest of STGM to improve the quality of its services.

Information fields marked with an asterisk require completion in order to allow STGM to process your order. Your order cannot be processed if these fields are not completed. Completing other fields is optional.

The processing is carried out under the responsibility of STGM, represented by Mr Pascal Abry, in his capacity as General Director and whose contact details are indicated in the legal notice section of this website. STGM has appointed a representative for the protection of personal data, whose contact details are as follows:

STGM - Data Privacy - Gare de la Grande Motte - BP53 73321. Tignes Cedex, France. Telephone no.: +33 (0)4 79 06 60 35. E-mail address: [stgm.privacy@compagniedesalpes.fr](mailto:stgm.privacy@compagniedesalpes.fr).

The data collected are intended:

- For STGM.
- For all providers whose involvement is necessary to execute the processing mentioned above.
- Provided you have given your consent, for the partners and affiliated companies of STGM (e.g. office of tourism, companies of the Compagnie des Alpes group); personal data are transmitted to these entities who use them for their own purposes.

The collected data are kept for the following periods of time:

- Data collected to process orders of products and services: for five years from the time of collection if the amount of the order is less than € 120.00, for ten years if the amount of the order is equal to or greater than € 120.00. As an exception, the bank card number and expiration date are conserved in all cases for 15 months after the last debit date for purposes of proof in the event of a dispute over the transaction carried out remotely. The cryptogram is not conserved beyond the transaction.
- Data collected to send the Client newsletters, satisfaction surveys and promotional offers: for three years from their collection. At the conclusion of this period, the data are kept for a period of three additional years if the Client agrees to continue to receive newsletters, satisfaction surveys and promotional offers from the Seller.

- Data collected to create and manage your personal account: until the deletion of your personal account.
- Data collected to respond to requests for information, comments and complaints that you send STGM: the duration of time necessary to process these requests for information, comments and complaints.
- Data collected to improve the service relations of STGM with clients and prospective clients by telephone: for 3 years from their time of collection.

The data collected will be used in the context of automated decision-making related to the management of our commercial communication. The criteria taken into account include the characteristics of your previous purchases, your location and language preference. This decision results in enabling us to send you more personalised offers and information by e-mail.

In order to preserve the confidentiality and security of your personal data and in particular to protect the data against illicit or accidental destruction, accidental loss or alteration, unauthorised disclosure or unauthorised access, we take appropriate technical and organisational measures, in accordance with applicable legal provisions. To this end, we have put into place technical measures (such as firewalls) and organisational measures (such as a username / password system, means of physical protection, etc.).

You have the right to access the data concerning yourself, to have them rectified or deleted, forwarded or transferred to a third party, to restrict or reject their processing. We will abide by your request, subject to compliance with legal obligations.

You have the right to withdraw your consent to the processing of your data at any time.

The withdrawal of your consent does not affect the lawfulness of the processing performed prior to such withdrawal.

You may receive the information presented above in writing.

You can exercise these rights:

- By postal mail sent to the following address: STGM – Data Privacy - Gare de la Grande Motte – BP53 – 73321 Tignes Cedex, France, or
- By sending an e-mail to the following address: [stgm.privacy@compagniedesalpes.fr](mailto:stgm.privacy@compagniedesalpes.fr).

In the interest of confidentiality and the protection of your personal data, STGM reserves the right to demand a justification of your identity in order to respond to your request, which is also in accordance with the provisions of Law no. 78-17 of 6 January 1978, known as the 'French Data Protection Act', Article 92 of the decree of 20 October 2005 as modified by the decree of 1 August 2018 and European Regulation 2016/679 of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and the free sharing of such data. You may therefore be asked to provide a photocopy of a valid official identity document mentioning your date and place of birth and bearing your signature.

Finally, you have the right to submit a complaint to the CNIL (French Data Protection Authority) if you consider that your rights have been breached. Contact information of the CNIL: Commission Nationale de l'Informatique et des Libertés, 3 place de Fontenoy, TSA 80715, 75334 Paris Cedex 07, France – Telephone no.: +33 (0)1 53 73 22 22 - Fax: +33 (0)1 53 73 22 00 – Website: <https://www.cnil.fr/fr/plaintes>.